



District Management Inquiry for Customer Complaints

[Add label](#)**James E. Ho...** 1:21 PM

to jcortez, jmalaty ^



From **James E. Horton** • jaakovos@gmail.com

To jcortez@starbucks.com

Cc jmalaty@starbucks.com

Date Dec 25, 2019, 1:21 PM

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I have very serious complaints concerning incidents involving multiple Sacramento Starbucks locations: 1. at Folsom Blvd. and Howe Ave.; 2. at 65th St. and Folsom Blvd.; 3. and at 65th St. and Broadway Ave. I have received conflicting information from inquiries at two locations. Are you District Management



I have very serious complaints concerning incidents involving multiple Sacramento Starbucks locations: 1. at Folsom Blvd. and Howe Ave.; 2. at 65th St. and Folsom Blvd.; 3. and at 65th St. and Broadway Ave. I have received conflicting information from inquiries at two locations. Are you District Management of these three locations? Staff at Folsom and Howe gave me this email address. The answer at 65th and Folsom was inconsistent.

Please confirm, by reply, whether or not your email address is correct contact information for addressing my serious complaints to the District Management of locations aforementioned.

jcortez@starbucks.com

Staff at the 65th and Folsom location gave this email address.

jmalaty@starbucks.com



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